



## **Pasha Hawaii Guide for Preparing your Motorcycle Shipment**

In order to ensure safe transportation, handling and delivery of you motorcycle by our stevedores and vessel operations personnel, all motorcycles must meet the following requirements for shipping to and from Hawaii.

### **Gas**

Pasha Hawaii has a minimum gasoline level requirement of  $\frac{1}{4}$  tank for motorcycles transported on our vessel.

### **Battery powered motorcycles**

Our port locations do not have charging stations for battery-powered vehicles. Please tender motorcycle with maximum charge of 30% at drop off and turn on energy saving options if available. Please limit remote monitoring of your electric motorcycle while in Pasha Hawaii inventory to reduce changes of battery drainage. *Pasha Hawaii will not be responsible for dead batteries or otherwise inoperable conditions. Client may be responsible for incremental charges related to inoperable vehicles onboard a Pasha Hawaii vessel.*

### **Personal Effects**

All Personal items must be removed from the motorcycle prior to shipping. Pasha Hawaii will not accept a motorcycle containing any personal items in the storage compartments or saddlebags of the motorcycle.

### **Motorcycle Condition**

All motorcycles tendered to Pasha Hawaii for shipment must be in safe operating condition with no loose components. Unracked Motorcycles must be drivable, free of leaking fluids and presented in a clean condition to allow for accurate inspection at the origin port. We recommend motorcycles be serviced prior to shipping to ensure mechanical and safety problems are addressed. Pasha Hawaii will provide a copy of inspection report to customer.

## **Shipping to Hawaii**

### **Requirements when delivering to the Off Dock:**

- Copy of Booking Confirmation or the Booking Number.

- Set of keys to ignition and every locked compartment.
- Copy of motorcycle registration (faxed or emailed at time of booking).
- Drop off appointment.

## **Shipping from Hawaii**

### **US Department of Agriculture Requirements:**

In an effort to prevent the accidental transportation of agricultural pests from Hawaii, the USDA is requiring all shippers of motorcycles to sign a Shipper's Declaration indicating the motorcycle does not contain any of the following:

- Fresh fruits and vegetables
- Cotton balls or seed cotton
- Sugar cane or parts thereof
- Straw and grass as packing or otherwise
- Pulpy seeds, such as coffee berries
- Plants, soil or live insects and snails

Additionally, all motorcycles need to be thoroughly cleaned to comply with USDA requirements. Pasha Hawaii cannot accept motorcycles that do not meet these requirements.

We recommend the following cleaning procedures to occur prior to delivery your motorcycle to Pasha Hawaii:

- Empty all compartments.
- Wash exterior thoroughly, paying special attention to the engine, tires, fender wells and undercarriage of motorcycle. Steam cleaning or pressure washing is preferable.
- Inspect entire motorcycle to ensure it is free of any dirt, mud, sees or other unauthorized material.

***Note: USDA strictly enforces the above requirements and Pasha Hawaii is committed to fully complying with all State and Federal regulations.***

State law requires the following documents when shipping a motorcycle from Hawaii:

- Picture ID
- Original motorcycle registration and title or notarized copies
- Notarized lien holder letter of authorization – If the motorcycle is financed, a notarized letter of authorization is required from the lien holder allowing the motorcycle to be shipped. The letter must include the motorcycle's year, make, and model, VIN (vehicle identification number), destination port and name of person authorized to ship the motorcycle.

- Absentee Owner – If a motorcycle is co-owned and co-owner is not present at our port facility, a notarized letter is required from the absent owner authorizing the motorcycle to be shipped.

### **Arrival Notice**

You will receive an Arrival Notice via email 24 hours after the vessel has departed. The Arrival Notice is issued to the consignee's email address on file.

### **Picking up your Motorcycle at destination**

Typical ocean transit time from port to port will range from 5 to 7 days depending on when your motorcycle is delivered to our port facility and the next scheduled sailing. We can provide an estimated date of arrival at the time of your booking. These are estimated times only and we do not guarantee dates; dates are subject to change. We urge you to pick up your motorcycle promptly to avoid payment of storage charges. Please note that a notarized letter of authorization is required if anyone other than the person named on the shipping documents will pick up your motorcycle.

### **Inspections**

We will conduct an inspection of your motorcycle and prepare a survey report when you deliver your motorcycle to our port facility. This survey is performed for the benefit of Pasha Hawaii and the motorcycle owner to thoroughly document the condition of the motorcycle upon receipt at the port.

Any existing damage will be noted and verified by you or your designated agent.

You will be asked to inspect your motorcycle at the destination port to ensure your motorcycle is delivered to you in the same condition. Pasha Hawaii is not responsible for mechanical issues or for items not noted prior to delivery.

### **Liability**

We take every precaution to ensure each vehicle we transport is handled with care. In the unlikely event, your vehicle is damaged during the shipment process, and Pasha Hawaii is responsible for that damage, our liability is limited to the cost of repairs for damage actually sustained to your vehicle not to exceed the market value of your vehicle and, in no event, more than \$3,000, per Rule 22 of the terms and conditions of our Bill of Lading. Our policy regarding transit related damage can be found as Rule 20 in our Pasha Hawaii FFW Tariff. This liability limit can be increased through the purchase of Shipper's Interest insurance, being offered by our Customer Care Representatives, up to the declared value of your vehicle, based upon clean retail value price per NADA, or alternatively up to the valuation provided by an authorized vehicle appraiser of your choosing. Such appraiser must be certified by the Independent Auto Appraisers Certification Program (IACP) and be registered with the Bureau of Certified Auto Appraisers. Please check with your personal insurance carrier to determine the extent of your current coverage relating to marine transportation.

### **Filing a claim**

In the unlikely event your motorcycle sustains damage while in our care we will act promptly to remedy the situation within the limits of our contractual liability. Our claims office will contact you after your

online claim has been submitted and we will provide you with additional instructions. You can submit your claim by navigating to [www.pashahawaii.com/tools/vehicles/file-claim](http://www.pashahawaii.com/tools/vehicles/file-claim).

Motorcycles are designed for road use and may acquire small chips, scratches, scuffs, dents, abrasions or similar marks. Pasha Hawaii as a carrier does not accept liability for minor damage of this or similar nature, which is considered normal wear and tear. Inspection of the vehicle prior to shipment represents the vehicle's general overall condition and excludes normal wear and tear damage. Our policy regarding transit related damage can be found under Rule 20 in our [Pasha Hawaii FFW Tariff](#). Should you have questions regarding damage to your vehicle or on filing a claim, please call our Customer First Hotline at (775)335-0942.

**Thank you for shipping with Pasha Hawaii!**