



## **Pasha Hawaii Guide for Preparing your Vehicle Shipment**

In order to ensure safe transportation, handling and delivery of your vehicle by our stevedores and vessel operations personnel, all automobiles, trucks, SUVs, and minivans must meet the following requirements:

### **General Requirements**

#### **Vehicle Condition**

All vehicles tendered to Pasha Hawaii for shipment must be in safe operating condition. Vehicles must be drivable, free of leaking fluids, no special starting instructions and thoroughly washed and cleaned to allow for an accurate inspection at the origin port. Outbound shipments from Hawaii must comply with U.S. Department of Agriculture inspection requirements (see recommended cleaning procedures below). We recommend vehicles be serviced prior to shipping to ensure mechanical and safety problems are corrected.

#### **Fuel**

Pasha Hawaii requires a minimum of 1/8 tank and maximum of 1/4 tank of fuel. Vehicles with propane tanks or if powered by alternative fuel (propane, electric, etc.) must receive special handling. Please contact our Customer Support Agents for details.

#### **Batteries**

*Pasha will not be responsible for replacing dead batteries.* Most batteries will remain charged during transit; however, depending on the age and condition of the battery and the make of the vehicle, the battery may lose its charge while being transported. We will attempt to jump-start a dead battery if it is safe to do so.

#### **Battery powered vehicles**

Our port locations do not have charging stations for battery-powered vehicles. Please tender vehicles with maximum charge of 30% at drop off and turn on energy saving options if available. Please limit remote monitoring of your electric vehicle while in Pasha Hawaii inventory to reduce changes of battery drainage. *Pasha Hawaii will not be responsible for dead batteries or otherwise inoperable conditions. Client may be responsible for incremental charges related to inoperable vehicles onboard a Pasha Hawaii vessel.*

#### **After-Market Alarm Systems**

Must be disconnected prior to vehicle being shipped. If the after-market alarm system is not disconnected, Pasha Hawaii accepts no liability for mechanical or electronic issues as a result of non-compliance.

### **Personal Effects and Aftermarket Items**

All personal items must be removed from the vehicle prior to shipping. Pasha Hawaii will not accept a vehicle containing any personal items. Items that are permanently installed, mounted to the vehicle, or are an integral part of the vehicle are acceptable. (Examples: spare tire and jack, infant car seat, spoilers, factory install roof racks). Items that are removable and not mounted or bolted to the vehicle cannot be shipped with the vehicle, such as:

- Tools
- Fire extinguishers
- Ski or bike racks
- Radar detectors
- Portable radios and stereos
- CD and tape players
- Amplifiers, equalizers, unmounted speakers
- Remote controls
- Spare keys
- Cartons
- Car covers
- Tailgate nets
- Steering wheel locks
- Auto masks

### **Aftermarket Modifications**

Disclosure of aftermarket modifications must occur at time of booking your vehicle. This applies to any aftermarket modifications to the vehicle that affect the original manufacturer published dimensions including custom suspension, racking, spoilers, etc. Failure to disclose aftermarket Pasha Hawaii may result in additional fees or reject the receipt of vehicle.

### **Recommended Cleaning Procedures**

The following procedures *are recommended* prior to delivering your vehicle to Pasha Hawaii:

- Empty all compartments (trunk, glove compartment, center console, door pockets, etc).
- Vacuum interior (including seats) and all compartments.
- Wash exterior thoroughly.
- Inspect entire vehicle to ensure it is free of any dirt, mud, seeds, or other unauthorized material.

### **Vehicle Inspection**

We will conduct an inspection of your vehicle and prepare a survey report when you deliver your vehicle to our port facility. This survey is performed for the benefit of Pasha Hawaii and the vehicle owner to thoroughly document the condition of the vehicle upon receipt at the port. The vehicle survey is intended as a general condition report. You will be asked to inspect your vehicle at the destination port to ensure your vehicle is delivered to you in the same condition. Should you note any exceptions, please document and notify your Pasha Hawaii representative prior to leaving the port facility. To file a claim navigate to [www.pashahawaii.com/tools/vehicles/file-claim](http://www.pashahawaii.com/tools/vehicles/file-claim).

***Note: Pasha Hawaii reserves the right to reject receipt of vehicle if the cargo does not meet the requirements listed above.***

**Checklist for Prepping Your Vehicle**

- Vehicle serviced to confirm safe operating condition.
- Vehicle cleaned to meet USDA inspection requirements.
- Gas tank between 1/8 and 1/4 tank of fuel.
- Battery properly charged.
- After-market Alarm disconnected (if applicable).
- Personal effects removed from vehicle.
- Aftermarket items removed from vehicle.

**Thank you for shipping with Pasha Hawaii!**