



Pasha Hawaii Preparing Your Motorcycle for Shipment

In order to insure safe transportation, handling and delivery of you motorcycle by our stevedores and vessel operations personnel, all motorcycles must meet the following requirements.

- **Gas**
Pasha Hawaii has a minimum gasoline level requirement of $\frac{1}{4}$ tank for motorcycles transported on our ship.
- **Personal Effects**
All Personal items must be removed from the motorcycle prior to shipping. Pasha Hawaii will not accept a motorcycle containing any personal items in the storage compartments or saddlebags of the motorcycle.
- **Motorcycle Condition**
All motorcycles tendered to Pasha Hawaii for shipment must be in safe operating condition. Loose motorcycles must be drivable, free of leaking fluids and in a clean condition to allow for an accurate inspection at the origin port. We recommend motorcycles be serviced prior to shipping to ensure mechanical and safety problems are corrected. Pasha Hawaii will provide a copy of inspection report to customer.

Requirements when delivering to the port

Shipping to Hawaii

- Copy of Booking Confirmation or the Booking Number
- Set of keys to ignition and every locked compartment
- Copy of motorcycle registration (faxed, emailed, mailed at time of booking)
- Drop off appointment

Shipping from Hawaii

US Department of Agriculture Requirements

In an effort to prevent the accidental transportation of agricultural pests from Hawaii, the USDA is requiring all shippers of motorcycles to sign a Shipper's Declaration indicating the motorcycle does not contain any of the following:

- Fresh fruits and vegetables
- Cotton balls or seed cotton
- Sugar cane or parts
- Straw and grass as packing or otherwise
- Pulpy seeds, such as coffee berries
- Plants, soil or live insects and snails

Additionally, all motorcycles need to be thoroughly washed and cleaned to comply with USDA requirements. Pasha Hawaii cannot accept motorcycles that do not meet these requirements.

We recommend the following cleaning procedures be followed prior to delivery your motorcycle to Pasha Hawaii:

- Empty all compartments
- Wash exterior thoroughly, paying special attention to the engine, tires, fender wells and undercarriage of motorcycle. Steam cleaning or pressure washing is preferable.
- Inspect entire motorcycle to ensure it is free of any dirt, mud, sees or other unauthorized material.

Note: USDA strictly enforces the above requirements and Pasha Hawaii is committed to fully comply with all State and Federal regulations.

State law requires the following documents when shipping a motorcycle from Hawaii:

- Picture ID
- Original motorcycle registration and title or notarized copies
- Notarized lien holder letter of authorization – If the motorcycle is financed, a notarized letter of authorization is required from the lien holder allowing the motorcycle to be shipped. The letter must include the motorcycle's year, make and model, VIN (vehicle identification number), destination port and name of person authorized to ship the motorcycle.
- Absentee Owner – If a motorcycle is co-owned and co-owner is not present at our port facility, a notarized letter is required from the absent owner authorizing the motorcycle to be shipped.

Arrival Notice

You will receive an Arrival Notice via email after your motorcycle is safely loaded and secured on our vessel. This notification will be sent to the consignee's email address.

Picking up your Motorcycle at destination

Typical transit time from port to port will range from 5 to 7 days depending on when your motorcycle is delivered to our port facility and the next scheduled sailing. We can provide an estimated date of arrival at the time of your booking. We urge you to pick up your motorcycle promptly to avoid payment of storage charges. ***Please note that a notarized letter of authorization is required if anyone other than the person named on the shipping documents will pick up your motorcycle.***

Inspections

We will conduct an inspection of your motorcycle and prepare a survey report when you deliver your motorcycle to our port facility. This survey is performed for the benefit of Pasha Hawaii and the motorcycle owner to thoroughly document the condition of the motorcycle upon receipt at the port. Any existing damage will be noted and verified by you or your designated agent.

You will be asked to inspect your motorcycle at the destination port to ensure your motorcycle is delivered to you in the same condition. Pasha Hawaii is not responsible for mechanical issues.

Liability

We take every precaution to ensure each motorcycle we transport is handled with care. In the unlikely event your motorcycle is damaged during the shipment process and Pasha is responsible for that damage, our liability is limited to the cost of repairs for damage actually sustained to your motorcycle, not to exceed the market value of your motorcycle and, in no event, more than \$10,000.00. This liability limit can be increased for the port-to-port segment of your shipment if you declare the value of your vehicle to the Pasha Customer Service Representative prior to the time you complete the booking of your motorcycle for shipment with our Representative. An additional charge of 2% of the entire declared value (the initial \$10,000.00 limit of liability provided by Pasha is not deducted from the value) will be added. Please check with your personal insurance carrier to determine the extent of your coverage relating to marine transportation.

Filing a claim

In the unlikely event your motorcycle sustains damage while in our care we will act promptly to remedy the situation within the limits of our contractual liability. Our claims office will contact you within 2 business days of the receipt of your claim form and will provide you with additional instructions. Should you have questions regarding damage to your vehicle or on filing a claim, please call our Customer First Hotline at 866-363-7485.