



PASHA HAWAII

Preparing Your Vehicle for Shipment

In order to insure safe transportation, handling and delivery of your vehicle by our stevedores and vessel operations personnel, all automobiles, trucks, SUVs, minivans and motorcycles must meet the following requirements:

General Requirements

Vehicle Condition – All vehicles tendered to Pasha Hawaii for shipment must be in safe operating condition. Vehicles must be drivable, free of leaking fluids and thoroughly washed and cleaned to allow for an accurate inspection at the origin port. Outbound shipments from Hawaii must comply with U.S. Department of Agriculture inspection requirements (see recommended cleaning procedures below). We recommend vehicles be serviced prior to shipping to insure mechanical and safety problems are corrected.

Fuel – Pasha Hawaii requires a minimum of 1/8 tank and maximum of 1/4 tank of fuel. Vehicles with propane tanks or if powered by alternative fuel (propane, electric, etc.) must receive special handling. Please contact our Customer First Hotline for details.

Batteries – *Pasha will not be responsible for replacing dead batteries.* Most batteries will remain charged during transit; however, depending on the age and condition of the battery and the make of the vehicle, the battery may lose its charge while being transported. We will attempt to jump-start a dead battery if it is safe to do so.

After-Market Alarm Systems – Must be disconnected prior to vehicle being shipped. If the after-market alarm system is not disconnected, Pasha Hawaii accepts no liability for mechanical or electronic issues as a result of non-compliance.

Personal Effects – All personal items must be removed from the vehicle prior to shipping. Pasha Hawaii will not accept a vehicle containing any personal items. Items that are permanently installed, mounted to the vehicle, or are an integral part of the vehicle are acceptable. (Examples: spare tire and jack, infant car seat, spoilers, factory install roof racks). Items that are removable and not mounted or bolted to the vehicle cannot be shipped with the vehicle, such as:

- Tools
- Fire extinguishers
- Ski or bike racks
- Radar detectors
- Portable radios and stereos
- CD and tape players
- Tapes and CDs Amplifiers, equalizers, unmounted speakers
- Remote controls
- Spare keys
- Cartons
- Car covers
- Tailgate nets
- Steering wheel locks
- Auto masks

Motorcycles – Must be secured to a skid or can be secured directly to the deck of the ship. Pasha Hawaii offers a skidding service at our San Diego and Honolulu facilities for customers who do not have their own skid. Contact our Customer First Hotline for further information.

Port Delivery Requirements

Please be prepared to provide the following when delivering your vehicle to any of our port facilities or if your vehicle is being picked up by an auto hauler for delivery to one of our service centers on your behalf.

- A copy of the Booking Confirmation form or the Booking Number.
- A set of keys to the ignition, trunk, glove compartment, gas cap, tool box, and any locked compartment of your vehicle.
- For Mainland to Hawaii shipments, a copy of the vehicle registration.

The State of Hawaii law also requires the following documents when shipping a vehicle from the state:

- Picture ID
- Original vehicle registration and title or notarized copies of same.
- Lien holder letter of authorization – if the vehicle is leased or financed, a letter of authorization is required from the lien holder allowing the vehicle to be shipped. The letter must include vehicle year, make and model, vehicle identification number (VIN), destination port; and name of person authorized to ship vehicle.

Absentee Owner – If vehicle is co-owned and co-owner is not present at our port facility, a notarized letter from the absent owner authorizing the vehicle to be shipped will be required.

U.S. Department of Agriculture Requirements

In an effort to prevent the accidental transportation of agricultural pests from Hawaii, the USDA is requiring all shippers of vehicles to sign a Shipper's Declaration indicating the vehicle does not contain any of the following:

- Fresh fruits and vegetables
- Cotton Balls or seed cotton
- Sugar cane or parts
- Straw and grass as packing or otherwise
- Pulpy seeds, such as coffee berries
- Plants, soil or live insects and snails

Recommended Cleaning Procedures

The following procedures are recommended prior to delivering your vehicle to Pasha Hawaii:

Empty all compartments (trunk, glove compartment, center console, door pockets, etc.

Vacuum interior (including seats) and all compartments.

Wash exterior thoroughly, paying special attention to engine compartment, tires, fender wells and undercarriage of vehicle. Steam cleaning or pressure washing is preferable.

Inspect entire vehicle to ensure it is free of any dirt, mud, seeds, or other unauthorized material.

Note: USDA inspection requirements prohibit us from accepting crated motorcycles in Hawaii for delivery to the Mainland.

Auto Inspection

We will conduct an inspection of your vehicle and prepare a survey report when you deliver your vehicle to our port facility. This survey is performed for the benefit of Pasha Hawaii and the vehicle owner to thoroughly document the condition of the vehicle upon receipt at the port. Any existing damage will be noted and verified by you or your designated agent. You will be asked to inspect your vehicle at the destination port to ensure your vehicle is delivered to you in the same condition. Should you note any exceptions, please document it and notify your Pasha Hawaii representative prior to leaving the port facility.

Note: Pasha Hawaii reserves the right to reject receipt of vehicle if the cargo does not meet the requirements listed above.